

## **Arthur Restaurant Booking Terms and Conditions**

Thank you for making a reservation with Arthur in Surry Hills.

- Please note Arthur is a \$70 fixed price menu and credit card details are required to secure your reservation.
- Your credit card details secure you a seat, which we reserve for the time slot you have made a reservation for. Should you not turn up or have reduced numbers for your booking without notifying the restaurant as per the below requirements, you will be charged for the seat/s you have not filled.
- Sitting times are 2 hours and 15 minutes from your reservation time, should you arrive late for your reservation you will be kindly asked to vacate prior to our next sitting or closing time.
- If you would like to reduce guest numbers we require 24 hours notice or you will be charged a fee of \$70 per person who doesn't show up.
- If you turn up with reduced number of guests, you will be charged a fee of \$70 per person who doesn't show up. Please call or email the restaurant directly to do this.
- If you would like to cancel your booking, we require 24 hours notice or you will incur a fee of \$70 per person.
- Dietary requirements can be catered to given 24 hours notice. Please call or email the restaurant to amend a dietary requirement.
- While we do our best to ensure to cater to those with food allergies, we cannot 100% say that your meal will not contain allergens due to the nature of our kitchen. Should you have any issues, we request you speak to our staff prior to arrival.
- A 12.5% surcharge will apply on public holidays.
- Please note there is a credit card surcharge of 1.5%.
- Children are welcome to dine with us but please be aware we do not have high chairs. When booking, if the child is to take a seat the full price of the menu is applicable and they will be given our regular menu.
- To receive reminder communications about your booking you must click the first tick box which states 'Yes, I want to get text updates and reminders about my reservations.\*'

### **For groups of 8+ please read**

- A discretionary 10% per head service charge is applied to all groups for 8 or more as a gratuity paid directly to staff.
- For groups of 8+ guests we require 5 days notice for a full cancellation, and 48 hours notice for changes to numbers (increase or decrease) or you will incur a fee of \$70 per person.
- If you no-show for your booking you will be charged for each guest at \$70 per person.
- If you turn up with reduced number of guests, you will be charged a fee of \$70 per person who doesn't show up.